



The ABP Club Members' Daily Newsletter

This newsletter contains all of the news items related to the body repair and motor insurance industry posted on to the Club website forum during the past 24 hours.

The members' forum section within the Club website contains comment on news items plus many more topical discussion and debate postings from Club members.

[Access the ABP Club website here >](#)



News from ABP posted Message

Dated : 17/1/10 at 13:13

Subject: FSG bodyshops implement 'lean flow' management programme

Fleet Support Group is claiming businesses are cutting costs thanks to it using accident bodyshops which have implemented 'lean-flow' management techniques.

Across the UK bodyshop marketplace the industry average work time on a vehicle is about two hours per day says FSG.

However following the implementation of the 'lean-flow' initiative at 10 of FSG's network of 115 bodyshops they are achieving five to six hours work per vehicle per day.

As a result the 'lean-flow' approach which has been developed by I & J Munn of Melton Mowbray promises to deliver:

- . A virtual 100% on-time delivery of repaired vehicles
- . A shorter key-to-key process time
- . A real productivity increase for bodyshops of 20-25%
- . Increased throughput of cars of 15% or more.

Julian Bailey-Watts FSG's technical services director said: "Our bodyshops that have so far introduced 'lean-flow' are getting vehicles back on the road faster than anyone else.

"This massively reduces administration costs means our fleet customers are getting their vehicles back quickly and that significantly increases customer satisfaction."

Lean-flow uses many of the skills from manufacturing processes to drive through bodyshop efficiencies and change traditional behaviours.

Source: fleetnews.co.uk